



World Computer Congress 2010

International Federation for Information Processing
Brisbane Convention & Exhibition Centre, Australia
20-23 September 2010

www.wcc2010.com



Call for papers

E-Government and E-Services

Challenges, Techniques, Opportunities & the Road Ahead

www.wcc2010.com/EGES



Conference topics

The E-Government conference at WCC 2010 is a cooperation of a number of groups that already have well-established activities in the field of e-government, e-governance, e-business, e-tcetera. Notably IFIP working group 8.5 (Information Systems in Public Administration) and IFIP working group 6.11 (Communication, Information and Security Aspects of E-Business, E-services and E-society) and the CSI SIG on E-Governance (Computer Society of India Special Interest Group on E-Governance) have joined forces with the program co-chairs to make this stream of the IFIP World Computer Congress indeed outstanding and challenging. A “must attend” meeting opportunity for researchers, practitioners and policymakers where contributions from all three angles will lead to new perspectives and a better understanding of the challenges and opportunities that come with developing and implementing e-government services and applications.

E-Government & Applications

E-government application areas – including Govt. to Citizen, Govt. to Business, Govt. to Govt., Govt. to Employee projects
Digital cities and regions
E-Democracy and e-Governance
E-Inclusion to information society
E-Health and e-Education
Public e-Services for citizens & enterprises
Private Sector projects for public services
One-stop government service integration
Governance / financing issues
Citizen Identity Cards for multi-purpose uses
Portfolio management, Alignment
Adoption and diffusions

Multimedia and multilinguism

International dimension of e-Government

E-Government Infrastructure

E-Services for e-Government
Infrastructure for e-government including Wide Area Networks, Wireless networks, Citizen Service Centres, Kiosks
Shared services, service-oriented government
Managing and orchestrating service networks
Mobile public services
Interoperability of different applications
Performance management and evaluation
Accessibility
Privacy and security

Open source software and standards, FLOSS
National / international standards

Legal societal and cultural issues

Communities
Web 2.0, wiki's, user-involvement
Open content, open access
Digital culture and digital divide
Public-private partnerships
Success factors
Leadership, organization and policies
Participative policy-making
Acceptance issues
Disaster and crises management

Programme Committee Chairs

Marijn Janssen, Delft, The Netherlands
Winfried Lamersdorf, Hamburg, Germany
Lalit Sawhney, Bangalore, India
Leon Strous, Eindhoven, The Netherlands

Programme Committee Members

Ashok Agarwal, Hyderabad, India
Leif Skiftenes Flak, Agder, Norway
Rüdiger Grimm, Koblenz, Germany
M. P. Gupta, New Delhi, India
Wayne Knack, Brisbane, Australia
Irene Krebs, Cottbus, Germany
Ralf Klischewski, Cairo, Egypt
Christine Leitner, Krems, Austria
Miriam Lips, Wellington, New Zealand

Ann Macintosh, Leeds, UK
Refik Molha, Sophia-Antipolis, France
Zoran Milosevic, Brisbane, Australia
S.V. Raghavan, Chennai, India
Reinhard Riedl, Zurich, Switzerland
Andreas Schaad, Karlsruhe, Germany
Jochen Scholl, Seattle, USA
Reima Suomi, Turku, Finland
Themis Tambouris, Thessaloniki, Greece
Michael Tschichholz, Berlin, Germany
Theresa Pardo, Albany, USA
Kerry Raymond, Brisbane, Australia
Vishanth Weerakoddy, London, UK
Dirk Werth, Saarbrücken, Germany
Maria Wimmer, Koblenz, Germany

Important dates

Submission of papers:	January 31, 2010
Notification to authors:	April 20, 2010
Camera-ready copies:	May 15, 2010

Instructions for paper submission

- Papers must not substantially overlap with papers that have been published or are simultaneously submitted to a journal or another conference with proceedings.
- Papers must be written in English; they should be at most 14 pages in total, including bibliography and well-marked appendices. Papers should be intelligible without appendices, if any.
- Accepted papers will be presented at the conference and published in the IFIP AICT (Advances in Information and Communication Technology) Series by Springer.
- Submitted and accepted papers must follow the publisher's guidelines for the IFIP AICT Series (www.springer.com/series/6102, Author templates, Manuscript preparation in Word).
- At least one author of each accepted paper must register to the conference and present the paper.
- All papers must be submitted in electronic form through the web via www.easychair.org/conferences/?conf=eges2010 by the deadline indicated below. Papers submitted after this deadline will be discarded without review.

The Congress

The World Computer Congress (WCC2010) will bring together IT research and industry sectors in one event. The congress will combine 18 IFIP conferences with partner conferences from other international and regional, specialist IT organisations.

The conference content will be presented in eight program streams. Delegates may attend any of the participating conference, industry or partner events as well as networking, social, technical tours and certification courses offered at the congress.



Deliver IT

- Wireless Communications and Information Technology in Developing Countries (WCITD 2010)
 - Biologically-Inspired Collaborative Computing (BICC 2010)
 - Distributed and Parallel Embedded Systems (DIPES 2010)
 - Artificial Intelligence in Theory and Practice (IFIP AI 2010)
 - Network of the Future (NF)
 - Enterprise Architecture, Integration, Interoperability and Networking (EAI2N)
 - Human Choice and Computers International Conference (HCC9 2010)
- Track 2: Virtual Technologies and Social Shaping



Trust IT

- International Information Security Conference (SEC 2010)
 - Critical Information Infrastructure Protection (CIP)
 - Human Choice and Computers International Conference (HCC9 2010)
- Track 3: Surveillance and Privacy



Value IT

- Theoretical Computer Science (TCS 2010)
- Human Computer Interaction (HCI 2010)



Learn IT

- Key Competencies in the Knowledge Society (KCKS 2010)
- History of Computing (HC)



Govern IT

- Global Information Systems Processes (GISP)
 - E-Government and E-Services (EGES)
 - Human Choice and Computers conference (HCC9 2010)
- Track 1: Ethics and ICT Governance



Treat IT

- E-Health (EHEALTH)



Sustain IT

- Human Choice and Computers International Conference (HCC9 2010)
- Track 4: ICT and Sustainable Development



Play IT

- Entertainment Computing Symposium (ECS 2010)